



Coventry Safeguarding Children Board www.coventrylscb.org.uk

Child Sexual Exploitation Multi Agency Strategy

March 2015 – March 2017

Version 5.1 (Impacts)

15 April 2015

PREVENT

Sub objective	Actions	RAG	Evidence	Impact	Responsible	Timescale
1. Collect analysis and use data to inform and influence all services in their support of children and young people at risk of child sexual exploitation, offenders and locations.	1.1 Maintain and populate problem profile feedback data to the CSE strategic subgroup of the LSCB	Amber	Screening tools now introduced and all young people screened which populates database that feeds problem profile. The database now holds the names of all those who are identified as at risk. Information presented to steering group Monthly reports completed by CSE coordinator	Rich information about the extent of Child Sexual Exploitation in the City. The City is now clear on numbers and risk levels.	CSE Coordinator, CSE Service Manager.	May 2015
	1.2 Ensure the screening tool is used by all partners	Amber	Training on the screening tool has been delivered to 260 –on-going training in Social Care will take place in July. 72 Head teachers have been introduced to the screening tool. A letter is to go out to the Chair of Governors introducing them to the Screening tool.	Slight increases in numbers identified in April/ May due to awareness raising	Key safeguarding leads , CSE co-ordinator and CSE team	On-going
	1.3 Information sharing agreement to be in place to allow sharing of information in line with the regional standards operating framework	Red	Relevant Information sharing agreement has been drafted - needs to be agreed and signed off		Jayne Hutchings	July 2015
2. Ensure suitable information and resources are available to support practitioners in developing awareness and appropriate early responses.	2.1 Clear policies and procedures are in place for all agencies and communicated to the children's work force. Professional understand information guidance and responsibilities	Amber	Manual of procedures updated April 2014 Local Toolkits for Social workers developed for dissemination Briefing sessions to take place CCG communications department and localities will communicate through the communications group (Aaron Ashmore and Nigel Hart to be involved)	Clearer pathways for Social workers will improve practice Tool kit will give information and resources for workers and will enable improved practice	CSE co-ordinator Service Manager CSE Team All agencies	On-going

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	2.2 Professionals understand information, guidance and responsibilities		Screening tool being used by social workers when CSE is recognised More awareness by professionals of Sexual Exploitation		CSE Team All agencies	on-going
	2.3 All staff in social care to receive CSE service development updates	Amber	Twitter to be set up imminently which will provide updates to staff in social care and all agencies Communication strategy in place that addresses this Beacon updates taking place. Website being updated regularly		CSE Co-ordinator CSE Service Manager	Sept 2015
3. Ensure suitable information and resources are available to raise awareness with potential victims of CSE, and their parents/ carers/ family and communities	3.1 Make available and publicise a CSE community resource that informs and guides parents and the local community Develop a better understanding of children's perceptions and beliefs around CSE to assist the development of activities and resources.	Amber	Leaflets have been disseminated to schools and communities around CSE CSE content now on Coventry City Council website. See me hear me posters / leaflets have been printed with local numbers and distributed to schools, children's centre. Media campaign has taken place on Twitter and Facebook. Youth Service now running focus group to gauge opinions of resources and young people's understanding of CSE.	Awareness in the community of Child Sexual Exploitation	CSE Co-ordinator/ Head of Comms & LSCB	Sept 2015
	3.2 Develop parents / community pathway for when there are concerns around CSE demonstrating that organisations welcome concerns regarding CSE	Amber	Bus tickets have been printed that were distributed to 327,00 people via 114 national express buses and gave details of pathways when CSE concerns were prevalent Leaflets have been printed with local numbers and indicate the pathway for parents and distributed to health centres, social care neighbourhood offices, council offices CSE coordinator sent information via education	To date we estimate that people have been made aware of CSE pathways through routes	CSE- Co-ordinator/ CSE Team	Sept 2015

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			newsletter that schools were requested to forward to all school age pupils			
	3.3 Contribute to training communities who can identify and respond to CSE i.e. churches, mosques, temples	Amber	Discussions have commenced with Surinder Nagra (Community Engagement Officer)		CSE Co-ordinator	March 2016
4. Develop initiatives to challenge the behaviours and attitudes of potential offenders	4.1 Work in school to challenge and influence behaviour and attitudes	Red	Not yet completed		LSCB and Community Safety	March 2016
	4.2 Develop targeted approach to working with young men /boys who are potential perpetrators	Red	Not yet established		Head of IYSS	Sept 2015
	4.3 Work with offenders / perpetrators through mentoring and enforced action	Amber	The perpetrators forum is now in operation and there continues to be regular referral to the forum.	Robust management of offenders	WMP	On-going
5. Raise Awareness across the region and locally in Coventry about CSE to include public, private and third sector organisations	5.1 Development and delivery of an integrated communication plan Targeted work with proprietors of bed and breakfast accommodation, hotels, clubs and pubs, taxis transport providers shopping	Amber	All regulatory services staff have now received CSE training. LSCB hosted a building resilience with young people workshop that was attended by a number of voluntary and statutory agencies. See me hear me training is being offered to staff of 4 hotels with more sessions planed 1 fast food outlet identified as vulnerable is receiving say something if you see something training CSE co-ordinator has overseen approximately	Reduced risk in identified hotels Raised awareness with Taxi drivers Signposting for members of the public Giving a clear message that poor management of premises won't be tolerated	CSE Co-ordinator	March 2015- Sept 2015

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	centres and food outlets sports and recreational centres		<p>40 licence applications for the LSCB to build conditions in where vulnerabilities are identified</p> <p>Work has been done with a specific hotel in Coventry looking at collating evidence in poorly managed premises in order to take enforcement action.</p> <p>Taxi drivers have been offered ' See me hear me training ' approximately 750 are now booked onto dates in June, July and August. To date 159 have been trained across three sessions.</p> <p>Taxi driver stickers have been printed for 1,200 cabs in the city</p>			
6. Ensure a single referral point / hotline for member of the public to report concerns to the authority	6.1 Make available to Organisations, communities and members of the public the single point of entry RAS and Police 101	Amber	<p>A Facebook and Twitter campaign has taken place that has advertised single point of entry Leaflets have been completed</p> <p>MASH leaflets distributed to all schools around a referral route</p> <p>5000 See me hear me A4 leaflets were produced and distributed</p>	A slight increase during May in number of cases referred into MASH for CSE concerns		March 2016
	6.2 Explore additional opportunities in the region to strengthen capacity to provide advise re a regional line	Amber	Discussions with regional group around exploring this further			March 2016
7. Ensure that risks are pro-actively monitored and responded to appropriately in children's residential care homes, foster	7.1 Develop procedures and best practice for providers of services across the region Review placements and contracts to with providers to	Red	Task and finish group set up by Jivan Sembi to include commissioning and route 21			March 2016

PREVENT

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placements supported accommodation	ensure they include CSE and vulnerability in their service delivery and conditions Develop young person's accommodation improvement plan					
8. Improve the flow and collection of information regarding the welfare and movements of young people in out of city placements.	8.1 Review information sharing procedures and process. Review CMOG's role in monitoring this and placements / commissioning Health assessments of children placed out of city to screen for CSE And to be incorporated in health plan	Amber	Information agreement is in draft to be agreed and disseminated CMOG identifies issues and raises this within commissioning to address in their task and finish group. Out of City Health assessments are commissioned by Coventry and Rugby CCG from providers in those areas where the child is residing. The quality of these assessments is variable and there is no consistency in the assessment for CSE. The designated nurse LAC is progressing this action.			Sept 2015
9. Ensure all agencies have a workforce that is confident and equipped to recognise, report and respond to CSE	9.1 Review training Develop training to include signs of CSE and models of grooming Identify training needs Develop a schedule for awareness raising Mandatory training	Amber	CRASAC have undertaken awareness raising training with third sector and voluntary organisations 8 Staff from CCC attended a CSE Train the trainer Course on 14/05/15 delivered by Just whistle. 8 days of specialist CSE training is being delivered to CCC CSE team in June/ July 2015. Awareness raising training by the LSCB has to date targeted. A meeting has taken place to scope what needs to be included in single and multi-agency		All agencies / Grace Haynes	on-going

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	for staff to be determined Training of all front line staff in signs and symptoms Evaluate training impact		training and to develop some basic materials. Numbers of Council training (no return awaiting numbers) Decision to be made on level of training required for primary care and who is delivering this training (ie awareness, risk assessment) A multi-agency level 3 protected learning time on CSE session has been delivered by the CCG for primary care which had 300 plus attendees, to raise awareness of the city issue, CSE team, and case discussion workshop			

PROTECT

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10. Have a dedicated multi agency child sexual exploitation team in place that offers specialist case work interventions and supports high quality practice amongst the partnership	10.1 Use regional procedures Review the use and application of screening tool	Amber	Tool Kit has been developed. Screening tools has been adopted. The region are reviewing the regional framework	Ensure specialist multi agency provision is in operation and able to respond to need across the region which bring consistency	CSE Service Manager	Sept 15
	10.2 Review the role of CSE team and relationship with MASH in assessment and response to victims	Amber	Co-location has now occurred but further work needed	A better response to victims of CSE	CSE / MASH Service Manager	Sept 15
	Consider multi-agency make up of team	Amber	Business case for Health worker submitted Business case for PACE (Parents against sexual exploitation) being drafted LSCB report being drafted around transitional arrangements		CSE	On-going
11. Enable staff to identify children at risk of CSE and respond at the	11.1 Ensure all services working with children and young people are	Amber	Awareness raising sessions for 260 social care staff to date Awareness raising with all regulatory staff (50)	More professionals in the city aware of signs of CSE	CSE Service Manager / all agencies	June 15

PROTECT

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earliest opportunity	aware of signs and symptoms of CSE		Awareness raising with 72 head teachers in Coventry Awareness raising with 300 health professionals and GP's Meetings with residential units to provide training for staff Awareness raising sessions with some voluntary organisations Youth staff briefed (15)			
	11.2 Ensure that all agencies internal procedures reflect assessment of CSE and have clear procedures for reporting and assessing	RED			CSE Service Manager / all agencies	July 2015
	11.3 Adopt a whole family approach when working with victims of CSE	Amber	Social workers are adopting safety planning and disruption plans from the tool kit Awareness raising has highlighted the importance of working with families	Ensuring a whole family approach	CSE Service Manager	On going
	11.4 Raise awareness and understanding of vulnerable children at risk linked to trafficking pilot	Amber	Briefing sessions held with all service managers in the city raising awareness	Ongoing meetings with regional group	Iqbal Ghag / Shoayb Khalif	On going
12.Throughout interventions at all levels of need develop and offer mechanisms and process that provide support to victims and their families including long term support particularly for those	12.1 Ensure all agencies understand how to intervene and provide help and prevent escalation	Amber	Developed Safety plans. Developed disruption plans. Both of these are in the toolkit	Better coordinate support to families	Head of LAC/CSE Service Manager	March 2016
	12.2 Engage young people service users and potential service users in	Amber	Fortnightly meetings now established and documented. The group will use Godiva Festival weekend to promote awareness of CSE and recruit to their group.	Young people can shape and influence the CSE agenda through direct engagement and consultation.		

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leaving care or have been placed out of city	design of support services and review of delivery / quality.		Young people's focus group has been developed to gauge young people's views in service design.				
	12.3 Commission independent provider for all return home interviews for LAC	Amber	Barnados contract is still not in place for children who have been missing from care as they have had to recruit staff in view of the volume. Currently missing young people, including missing from care, continue to be seen by two members of staff from the Youth Service.	Children and young people receive a high quality service which delivers good outcomes	Commissioning Sally Giles Brian Mason	September 2015	
	12.4 Review absent v missing definition to ensure adequate responses	Red				LSCB	
	12.5 Review terms of reference for and membership of CSE strategic subgroup to ensure alignment with regional framework expectations for multi-agency strategic planning	Amber	Governance meeting arranged for July 2015			LSCB	August 2015
	12.6 Review missing / return home interviews process for young people missing from care	Red	As 12.3			Commissioning Sally Giles Brian Mason	May 2015
	12.7 Develop a	Amber	Risk Assessment NWG tool being used		Better risk assessments for young people from	CSE Service	Sept 2015

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	consistent and best practice approach to the assessment and response to every young person's individual needs and also their family member / carer who is also affected by the CSE		Safety plans and disruptions plans are developed and in place	CSE Better whole family support for families	Manager	
13. Use the LSCB quality assurance framework tools and processes	13.1 Develop clear and agreed reporting mechanisms to LSCB, PCC	Red			LSCB	September 2015
	13.2 Ensure that LSCB Can identify gaps in service and provision and has adequate quality assurance processes in place to review service provision to those affected by CSE Has a robust commissioning agenda for service to fill gaps as appropriate Monitors CSE in line with the regional framework guidance for LSCB	Amber	A full case audit is planned for 3rd July 2015. The audit tool is to be agreed by 29th June The purpose of this audit is to identify gaps in service provision.		LSCB	Sept 2015

PURSUE

Sub objective	Actions	RAG	Evidence	Impact	Responsible	Timescale
14. Improve the flow of information to inform the problem profile in respect of offenders leading to the development of localised disruption and prevention plans	14.1 Agree information sharing protocols	Amber	Any information relevant to the safeguarding of a young child is shared with relevant agencies as per "Working Together 2015" The CSE perpetrator forum is design to share information.	Proactive child centred responses Skilled and proactive workforce Coordinated communications	WMP/ CSE Co-ordinator	May 2015
	14.2 Agree localised multi agency strategies for preventing and disrupting offenders	Amber	The CSE perpetrators forum is now in place whereby identified individuals are discussed and subject of multi-agency disruption. 9 nominals are discussed at present.	CSE remains a strategic priority	WMP/ CSE Co-ordinator	May 2015
15.Utilise ancillary orders to maximise investigations, manage offenders and support victim's	15.1 Abduction notices Risk of sexual harm orders Sexual offences prevention orders Restraining orders	Green	WMP tool kit in operation Utilisation of harbouring notices Sexual offences prevention orders requested Meeting with QC who led Birmingham injunction's linked to CSE	Children are protected Strategies informed by advice Facilitating policing and prosecutions: Early identification and proactive intervention of offenders.		March 2015
16.Ensure adequate support is provided to victims in relation to investigations and criminal proceedings before, during and after investigations.	16.1 Training for police and CPS to raise awareness of the importance of appropriate support in complex CSE cases Senior leadership meeting at Supt level with CPS Sgts and Inspectors training day are on-going Sentinel has specifically focused on CSE	Red				May 2015

PURSUE

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	16.2 Police to ensure when arrest are made there are appropriate bail restrictions	Green	Established protocol that prior to release of a person under arrest that bail conditions are considered where appropriate.		WMP	June 2015
	16.3 Police to ensure that officers are aware of appropriate and legally compliant evidence in CSE cases	Green	All police investigations are conducted within statutory legal framework and within WMP force policy		WMP	June 2015
	16.4 CPS to ensure Crown Prosecutors are aware of appropriate and legally compliant evidence in CSE cases	Green	Any case presented to CPS will be assessed on an evidential basis and within local policy. The full range of legal options will always be considered when there is evidence to support a prosecution.	Positive use of the Criminal Justice System to prosecute identified offences connected to CSE investigation	WMP	June 2015
	16.5 Access to specialist advocacy (ISVA)	Amber	Investigation plans include victim safeguarding and signposting to appropriate agencies for support including ISVAs	Children are offered appropriate and tailored support.	WMP	June 2015
	16.6 Ensure that we disrupt offenders who attempt to groom	Amber	Perpetrators forum is putting measures in place to disrupt.	The risk of young people being targeted could be decreased.	WMP/ Community Safety	August 2015
17.Ensure effective mechanisms in place for strategic and operational learning	17.1 Structured debrief on operation encompass	Green	SCR for Operation Encompass underway		LSCB	On-going

PURSUE

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from cases of CSE, including cases which are not successfully prosecuted	17.2 Mechanisms to be put in place to ensure lessons learnt from national and regional SCR's to be disseminated	Amber	All lesson learnt are reviewed and sent to members of the steering group with an expectation that they disseminate this information within their agencies in future this will also go to other agencies via twitter	All agencies aware of national learning.	CSE co-ordinator/ WMP	On going

Public and Professional Confidence - DRAFT

Sub objective	Actions	RAG	Evidence	Impact	Accountable	Timescale
18.Ensure that cse is considered when agencies and partnerships develop their strategies and business plans	18.1 Seek assurances from agencies and partnerships that CSE is considered as part of strategic plan development	Red	CSE concerns clearly shown in agency policies.	Keep professionals informed and updated so they have skills and knowledge	All agencies	August 2015
	18.2 Develop a media strategy that informs the communities and professionals	Amber		Children's workforce to be informed and updated regarding policy and practice developments All staff are aware of and understand the process for case escalation for intervention	Comms/ CSE team	July 2015
	18.3 Develop a strategy that will be proactive in engagement and briefing around CSE issues and developments	Red		To assist in the identification of victims and disrupt victims and offenders.	All agencies	December 2015
19.Establish networking meeting to allow professionals to discuss locations. This meeting will use intelligence gathered from CMOG to feed into the perpetrators forum and community safety plans.		Red		To increase professionals understanding around disrupting locations and offenders.	CSE Co-ordinator	December 2015
20.Clearly identify any victim with other forms of abuse or risk to children and young people .		Amber		To better protect children within the City.		
21. Ensure that services , awareness raising are appropriate		Red		To ensure that equality exists within the response to CSE and affords better protection to all children.	Comms	December 2015

Public and Professional Confidence - DRAFT

Sub objective	Actions	RAG	Evidence	Impact	Accountable	Timescale
to both boys and girls and reflect the wide range of faiths/ ethnic minorities within the city.						
22 Ensure that information and resources are offered in different languages to meet the community requirements.		Red	<p>See me hear me to look at producing publicity materials in different languages.</p> <p>See me her me group has produced hotel literature in different languages.</p>	To ensure that equality exists within the response to CSE and affords better protection to all children.	Comms/ CSE Team	March 2016